



# קול הלשון

מרכזיה: 073-2828268

ליצירת קשר: דוא"ל: [support@kolhl.com](mailto:support@kolhl.com)

להאזנה: 072-2741111 | 03-6171111

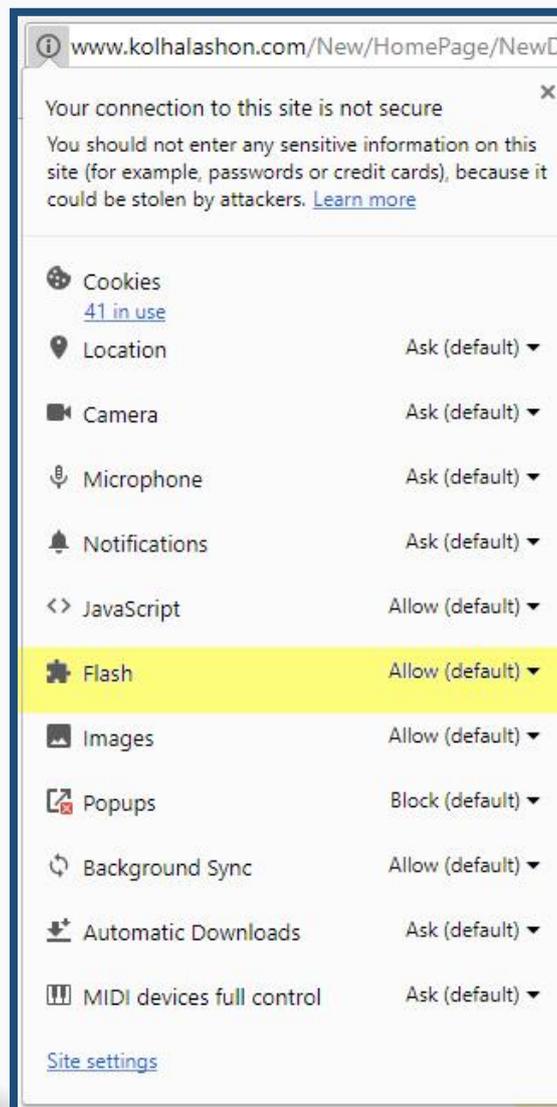
[www.kolhalashon.com](http://www.kolhalashon.com)

## Instructions for repairing problems of activating player on the Kol Halashon website

Enter the website on: [www.kolhalashon.com](http://www.kolhalashon.com) on the top right hand side there is a circle with the letter "i".



click on it, and the definitions will appear, choose "flash" and change from "ask always" to "enable", then refresh the page, and the player should work.





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In case this didn't help, go into "history" by clicking on the 3 dots on the top left hand side of the page of Google Chrome, or by pressing ctrl + H, click on "clean browsing data" and choose "from ...

Mark a V on Cookie files (see picture above) and then choose "clean browsing history" to refresh the page.

